

Ysleta Lutheran Mission Human Care, Inc.

Servant Event (SE) Facilitator



Ysleta Lutheran Mission Human Care · 301 S. Schutz Drive, El Paso, TX 79907 · (915) 858-2588 · www.ylm.org

Reports To: Servant Event Director

Classification: Full-Time, Exempt

Supervises: Interns, seasonal staff, volunteers, project coordinators, and servant event teams; coordinates contracted support for lodging, meals, housekeeping, and transportation.

POSITION SUMMARY

The Servant Event Facilitator leads visiting Servant Event mission teams — The Servant Event Program is a Lutheran Christ-centered mission experience for churches, schools, families, and volunteers along the U.S.–Mexico border. Responsibilities are approximately 60% operations/logistics and 40% ministry, relationship building, and program development. The Facilitator serves as YLM's ambassador for the program, growing participation and advancing mission impact.

ESSENTIAL DUTIES AND RESPONSIBILITIES

Responsibility Area	Key Activities	%
Program Leadership & Administration	Works with SE Director to develop/improve the program; set annual goals, schedules, and ministry priorities; maintain policies and records; report outcomes to the SE Director.	20%
Team Recruitment & Program Growth	Actively work with SE Director to recruit churches, schools, and organizations; grow participation; represent YLM at conventions and events; maintain relationships with returning teams.	15%
Mission Team Coordination & Hospitality	Primary contact for all teams; assist SE Director to coordinate scheduling, lodging, meals, transportation, orientation, registration, waivers, and logistics; present participant concerns to SE Director.	15%
Project Planning & Construction	Works with SE Director to identify and prioritize service projects alongside Partner Church Leadership; oversee construction, repairs, and facility improvements; manage budgets, materials, tools, and volunteers.	20%
Ministry & Spiritual Formation	Integrate Christ-centered devotions and worship; coordinate VBS, outreach, and children's ministry; foster cross-cultural engagement with partner churches and leaders.	10%
Fundraising & Donor Relations	Support fundraising initiatives; communicate program impact; assist with donor engagement, church partnerships, and grant opportunities.	10%
Financial Management & Reporting	Manage annual budget; monitor income/expenses; maintain documentation; report participation metrics, project outcomes, and financial performance.	10%

QUALIFICATIONS

Required

- Strong Christian faith and commitment to servant leadership
- Ready to assist in volunteer management, ministry leadership, nonprofit operations, construction coordination, or program management
- Strong organizational and project management skills
- Excellent verbal and written communication skills
- Ability to manage multiple priorities and lead diverse groups
- Valid driver's license; Valid U.S.A Passport; able to travel locally and across the U.S.–Mexico border

Preferred

- Degree in ministry, nonprofit management, business, Project Management, or related field
- Familiarity with the LCMS Church
- Bilingual in English and Spanish
- Experience in cross-border or multicultural environments
- Fundraising, donor engagement, or church partnership experience

ADDITIONAL INFORMATION

Key Performance Indicators

- Growth in mission team participation & retention
- Participant satisfaction and experience quality
- Successful project completion and safety record
- Budget stewardship and financial accountability
- Timely and accurate reporting
- Assist fundraising and program sustainability
- Spiritual impact of participant experiences

Core Competencies

- Christ-Centered Leadership
- Ministry & Relationship Building
- Program & Project Management
- Hospitality & Team Engagement
- Strategic Thinking & Problem Solving
- Construction & Logistics Coordination
- Communication & Public Speaking
- Cross-Cultural Awareness
- Organizational Excellence
- Stewardship & Accountability

Physical & Schedule Requirements

- Ability to walk active construction and ministry sites
- Occasional lifting, moving, and transporting of materials
- Available evenings, weekends, and extended hours during mission team season
- Ability to work indoors and outdoors in varying conditions

Mission Alignment: The Servant Event Facilitator is expected to actively support and advance the mission, vision, and Lutheran Christian values of Ysleta Lutheran Mission Human Care while demonstrating leadership rooted in faith, compassion, service, accountability, hospitality, and excellence.

Servant Event Ministry



About YLM

Ysleta Lutheran Mission Human Care (YLM) is a faith-based 501(c)(3) non-profit and a Recognized Service Organization (RSO) of the LCMS. Founded in 1982 and incorporated in 2005, YLM serves thousands of people each year along the U.S.–Mexico border, sharing Christ's love through Mercy, Music, and Missions.

YLM operates from its 4.2-acre campus in El Paso, TX, with active ministry presence in Cd. Juárez, Mexico, Chihuahua and the surrounding El Paso Communities. The Servant Event Ministry — launched in the 1990s — is one of YLM's core pillars, inviting short-term missionaries to experience international mission while supporting partner churches and communities.

Quick Facts

Founded: 1982 — 44 years of mission

Type: LCMS Recognized Service Organization (RSO)

Location: El Paso, TX / Cd. Juárez, MEX

Tagline: "Mercy, Music, and Missions on the Border"

Website: ylm.org

Phone: (915) 858-2588

Email: ylm@ylm.org

ABOUT THE SERVANT EVENT PROGRAM

The Servant Event Ministry at YLM opens doors to a transformational, Christ-centered mission experience in an international border setting. Churches, youth groups, families, schools, and organizations are invited to travel to El Paso, stay in YLM's on-campus dormitory facilities, and serve alongside YLM staff and partner churches — crossing the border each day to reach Cd. Juárez mission sites, or serving in the El Paso colonias of Sparks, Agua Dulce, and Horizon City.

Every team is treated as a partner in mission. YLM's Servant Event Facilitators work closely with each group to design a service experience that matches the team's abilities, skills, and calling with the real and present needs of YLM's communities. The goal is simple: **love and serve God, love and serve others.**

WHO CAN PARTICIPATE

Church Congregations	Youth Groups	Families	Schools & Universities	Service Organizations
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PROGRAM LOGISTICS

Accommodations

- On-campus dormitory housing at YLM's 4.2-acre El Paso campus
- Lodging, meals, and daily coordination provided
- Secure, mission-centered environment for team community

Service Schedule

- Teams serve approximately 30 weeks per year
- Each team serve during a 1-week project
- Daily cross-border travel to Juárez mission sites (or stateside colonias)
- Devotions, worship, and reflection integrated throughout

Planning & Support

- Dedicated Servant Event director or facilitator assigned to every team
- Pre-arrival orientation, registration, and communication
- Projects tailored to team size, abilities, and availability

SERVICE OPPORTUNITIES

1 Human Care

Build and repair homes in impoverished communities; distribute food, clothing, hygiene supplies, and emergency resources; provide care through medical, water, dental, and eyeglass clinics. Additional services include haircuts, footcare clinics and health checks.

3 Church & Facility Maintenance

Repair and improve YLM's El Paso campus and partner mission-church facilities in Juárez — plumbing, electrical, roofing, flooring, painting, and general upkeep — so missionaries can reach more people with ease.

2 Evangelism & Christian Education

Organize and lead Vacation Bible School, Sports Camps, and Bible Camps; conduct Bible distributions on both sides of the border; host Women's and Men's Ministry events; partner with local churches to invite communities to hear the Good News.

4 Medical & Specialty Clinics

In partnership with MOST Ministries, teams lead Eyeglass, Medical, and Water/Hygiene Clinics. Medically trained volunteers may also provide Foot Care, Women's Health, and Dental Clinics in communities with limited health access.

5 Combination Projects — Teams may divide their group and time across multiple project types to match diverse gifts and maximize impact in a single mission experience.

2025 PROGRAM IMPACT

295 Short-Term Missionaries	23 Servant Event Teams	11,054 Total Hours Served	16 Homes Built	3 VBS Programs	4 Thanksgiving Dinners
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HOW TO GET INVOLVED

Steps to Participate

1. Visit ylm.org/servant-events/ready-to-serve/ to view the calendar and available dates.
2. Complete the team registration form and submit your deposit to hold your dates.
3. YLM's Servant Event Facilitator will contact your team to plan project assignments and logistics.
4. Prepare your team with pre-trip orientation materials provided by YLM.
5. Arrive, serve, and experience God at work on the border!

Contact Information

Contact Luz Soto @ luz.soto@ylm.org or
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Website: ylm.org
Calendar: ylm.org/servant-events/ready-to-serve/calendar/
Social: Instagram & Facebook: [@ylmhmc](https://www.instagram.com/ylmhmc)



“Changing Lives Every Day Through Simple Acts of Kindness” — Ysleta Lutheran Mission Human Care, Inc.